

ACTIVE WIRRAL

STRONGER HEALTHIER HAPPIER

Access for Carers to Active Wirral Leisure Facilities

Customers are welcome to take a Carer into an activity or facility. Customers are advised to register the Carer on their account (Carer will be registered and linked to the primary customer's account). Eligibility of the Carer must be provided including proof (high rate DLA , PIP or Carers Allowance).

The carer must be actively assisting and supporting the customer at all times. The Carer is responsible for the customer's welfare and must be fully capable of meeting their specific care needs throughout their visit.

The Carer may accompany the paying customer if the customer requires support, but they are not permitted to participate in the activity for their own benefit, unless they make payment to access as a paid user.

All customers are required to pay for the activities or purchase a membership to access (excluding Swimming where Carers are not required to pay to access the pool with the customer).

A carer does not require a gym induction to support a customer and may not access equipment whilst in the gym area. Specialist teams are on hand to discuss customer's fitness requirements. Any Carer wishing to access the gym equipment must purchase a ticket.